FOR IMMEDIATE RELEASE

HENRY SCHEIN ONE RELEASES PHONESIGHT INTERNET PHONE SOLUTION TO IMPROVE PATIENT COMMUNICATION

New VoIP Phone Solution Integrates with Patient Communication Software for a Seamless Front Desk Workflow and Enhanced Patient Experience

AMERICAN FORK, Utah., November 29, 2021 – Henry Schein One announced today the availability of PhoneSight, a voice over internet protocol (VoIP) solution that integrates with Henry Schein One patient communication software Dentrix Patient Engage, Demandforce, and Lighthouse, to help dental teams streamline front office operations.

PhoneSight helps automate the dental patient communication process while being more cost-effective than a traditional office phone system. The system's simple interface and integration with Dentrix Patient Engage, Demandforce, and Lighthouse make it easier for dental offices to make and route calls and personalize patient interactions. When a patient calls the practice, PhoneSight uses Smart Caller ID to instantly display important patient information, such as upcoming appointments, for team members to review before picking up the phone. Office staff are better prepared to help the patient via the phone, improving the quality and speed of service for patients.

"For dental practices, patient communication is a key component of their overall workflow and has a profound impact on the patient experience," said Mike Baird, Chief Executive Officer, Henry Schein One. "We're excited to offer PhoneSight as a powerful patient communication tool that can help automate interactions so dental professionals can optimize their time and focus on providing the best possible patient care."

In addition to Smart Caller ID, PhoneSight offers features that deliver an enhanced experience for incoming callers including custom greetings; auto attendants to present routing options; and custom hold messages and music.

For more information on PhoneSight, please visit HenryScheinOne.com/PhoneSight.

About Henry Schein One

Henry Schein One, a joint venture of Henry Schein, Inc., is a software company providing integrated software and services to the dental industry. Headquartered in American Fork, Utah, the company offers market-leading solutions for dental practices, including Dentrix®, Dentrix Ascend®, Dentrix® Enterprise, Easy Dental®, TechCentral™, Demandforce®, Sesame Communications, Lighthouse360®, Officite and DentalPlans.com® as well as solutions offered through international companies, including Software of

Excellence, Logiciel Julie, InfoMed, Exan, and LabNet, among others. For more information, visit www.HenryScheinOne.com

About Henry Schein, Inc.

Henry Schein, Inc. (Nasdaq: HSIC) is a solutions company for health care professionals powered by a network of people and technology. With more than 21,000 Team Schein Members worldwide, the Company's network of trusted advisors provides more than 1 million customers globally with more than 300 valued solutions that help improve operational success and clinical outcomes. Our Business, Clinical, Technology, and Supply Chain solutions help office-based dental and medical practitioners work more efficiently so they can provide quality care more effectively. These solutions also support dental and medical laboratories, government and institutional health care clinics, as well as other alternate care sites.

Henry Schein operates through a centralized and automated distribution network, with a selection of more than 120,000 branded products and Henry Schein private-brand products in stock, as well as more than 180,000 additional products available as special-order items.

A FORTUNE 500 Company and a member of the S&P 500® index, Henry Schein is headquartered in Melville, N.Y., and has operations or affiliates in 31 countries and territories. The Company's sales reached $10.1 billion in 2020 and have grown at a compound annual rate of approximately 12 percent since Henry Schein became a public company in 1995.

For more information, visit Henry Schein at www.henryschein.com, Facebook.com/HenrySchein, Instagram.com/HenrySchein, and Twitter.com/HenrySchein.

CONTACT: Ann Marie Gothard, Vice President, Corporate Media Relations, Annmariegothard@henryschein.com, (631) 390 – 8169

# # #